



December 12th, 2012

Minister of Transportation and Infrastructure
306 Parliament Buildings
Victoria, BC
V8V 1X4

Attention: *Minister Mary Polak*

Dear Minister Polak,

I am writing with regards to tolls on new Port Mann and the Golden Ears bridge for the Towing Industry. It is our position that the Towing and Recovery Industry should be added to the "Emergency exemption" category for the following reasons.

1. In an accident or break down on the bridges, the tow truck must cross the bridge to reach the vehicle going the other direction many cases. Depending on where the vehicle must go, this could incur 2 or 3 crossings by the time the roadway is cleared. That is not reasonable for a customer or insurance company to pay or a tow company to absorb.
2. If the tow company is on regular standby duty, they must pay at minimum of 4 times per day just to move into place for the morning and night time rush hours.
3. The administrative burden and infrastructure to keep track of these crossings is not a reasonable cost for business to incur versus the revenue. There is GPS technology out available however the cost will be substantial. It takes additional personnel and capital investment for zero return.
4. The towing industry is not unlike the taxi business who also has an exemption. The customer and traffic flows decide our routes.

We look forward to working with your ministry and the parties involved to find a solution to industries concerns.

Yours truly,
Western Canada Automotive Business Association

A handwritten signature in blue ink, appearing to read "Dale Finch", is positioned below the typed name.

Dale Finch
President & CEO